



Bangsamoro

WELCOME to Service Analysis of the Appointment System for LGU Health Services and the Beta User Acceptance Testing (UAT) of four (4) e- Services

Davao City
November 19-23, 2023



<https://forms.gle/arPM9gE164aRKwb28>

****Registered only ONCE. This will be the basis for
printing of Certificate of Appearance***

Day 2: Beta UAT for Tourist Attraction Booking



<https://bit.ly/BetaUATLGU>

UAT Scripts



You will be able to find URLs

Lets go to the Admin Portal: <https://admin.ph.orangebd.com>

Step 1: Now login as a Municipal Admin.

LGU Butig:

- User: butig.municipaladmin@leaps.ph
- Pass: superadmin

LGU Piagapo:

- User: piagapo.municipaladmin@leaps.ph
- Pass: superadmin

Follow the Steps to Continue with

- Users & Credentials

UAT Scripts



Acceptance Criteria (Login) *

Test & Input Pass/ fail/ Not Applicable
As per Acceptance Criteria

Pass

Fail

Providing invalid credentials shows error "User ID or Password is incorrect".



I can login using correct credentials.



Did 'Providing invalid credentials shows error "User ID or Password is incorrect".' fail? If yes, upload a screenshot.

If Any Criteria fail, Ensure to upload a Screenshot

 Add file

UAT Scripts

Feedback (If any)

Please Write if you have any feedback

Your answer

Feedback Attachments (If any; multiple files can be uploaded)

↑ Add file

Also, You Attach files for feedback
(if required)

How was your experience with the UI? *

Please input your experience with the
UI

1

2

3

4

5

Very Unsatisfied

☐☐☐☐☒

Very Satisfied



1. Tourist Attraction Booking

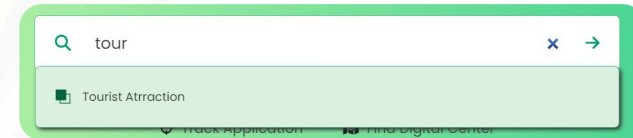
Feedback

Admin Portal

1. Before saving the new record
 - a. Have to click “restricted” switch at least once
 - b. Error: about restricted field having a null value
2. Unable to create [due to permission issue]:
 - a. New Category
 - b. New Amenity
 - c. New Keyword
 - d. New Property Type.

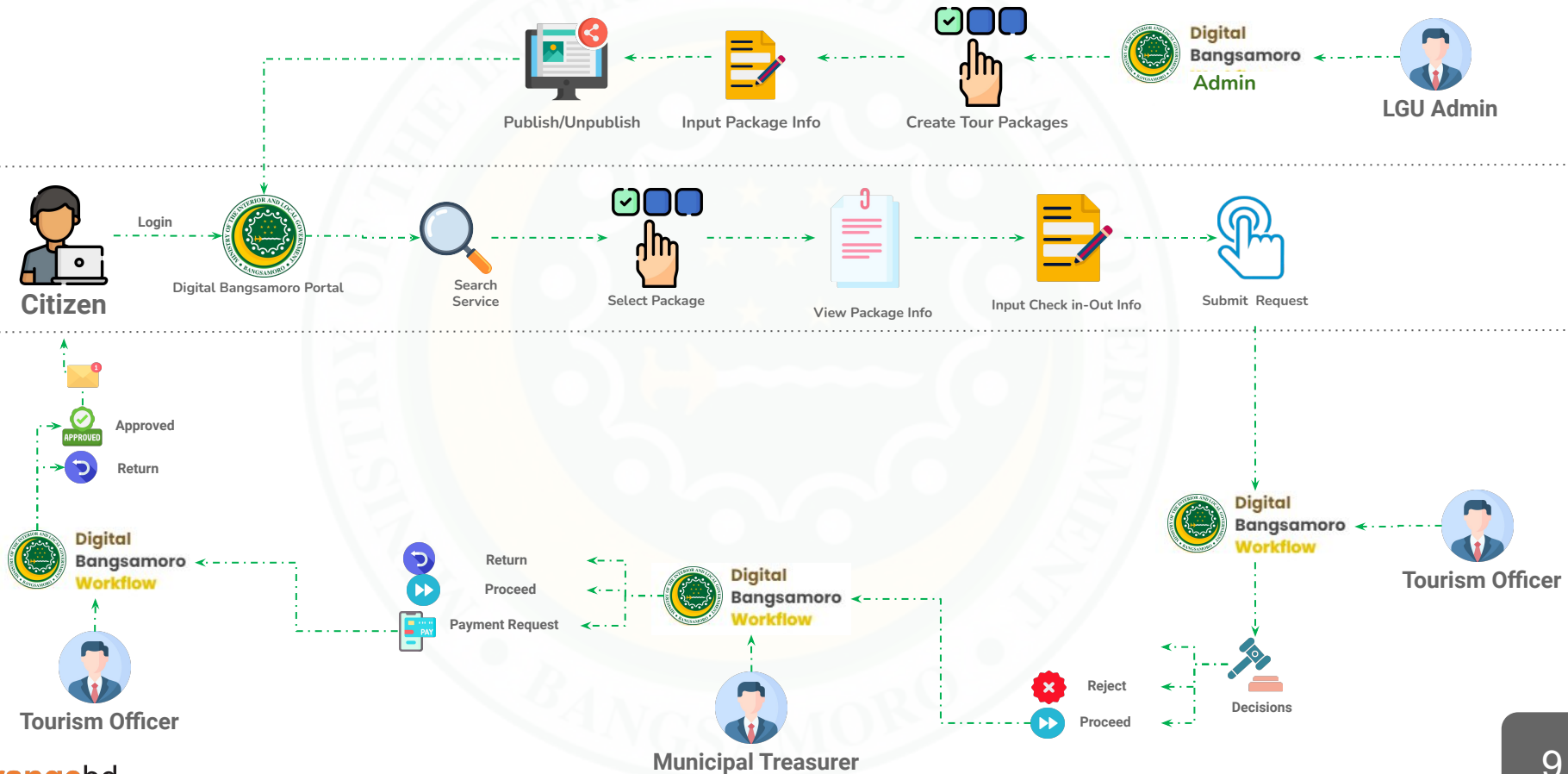
Citizen Portal

1. When clicking the service from the search bar, it is showing 404 error.
2. When the user is not logged in, the portal did not redirect to sign in page when clicking **apply now** button
3. All the previously provided information is not stored.



Need to login. Click here to Login

Service Flow Diagram



Booking Receipt



Booking No: 2023097a4f

Date: 11 September 2023

Guest Details	
Name	Ivanul Islam Likhon
Address	20th Avenue, SSF, Butig Proper, Butig, Lanao Del Sur, Bangsamoro Autonomous Region in Muslim Mindanao
Contact No.	1676717367
Date	11 September 2023

Reservation Details	
Package Name	★ Baanchandra Jungle Tiny Barn House
Office	Butig, Lanao Del Sur, Bangsamoro Autonomous Region in Muslim Mindanao
Total Guests	1 Adults,
Check-In	16/09/2023
Check-Out	09/10/2023

Payment Details	
Total Amount	27600



User Credentials

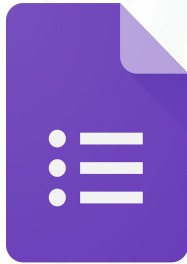
Citizen Portal- <https://citizen.ph.orangebd.com>

Workflow engine- <https://workflow.ph.orangebd.com>

Office Name	Responsible Officer	Designation	User ID	Password
LGU Butig	User 1	Municipal Admin	butig.municipaladmin@leaps.ph	superadmin
	User 2	Tourism Officer	tourismofficer.butig@leaps.ph	superadmin
	Sultan Mesug Palawan	Municipal Treasurer	sultanmesugpalawan@gmail.com	superadmin
LGU Piagapo	User 1	Municipal Admin	piagapo.municipaladmin@leaps.ph	superadmin
	User 2	Tourism Officer	tourismofficer.piagapo@leaps.ph	superadmin
	Adela A. Abdullah-Bato	Municipal Treasurer	treasurer.piagapoLDS@gmail.com	superadmin

Admin Portal- <https://admin.ph.orangebd.com>

Tourist Package Creation (Admin)



<https://shorturl.at/ewE27>

Admin Portal-

<https://admin.ph.orangebd.com>

Citizen Portal:

<https://citizen.ph.orangebd.com/>

Workflow Engine:

<https://workflow.ph.orangebd.com/>

Service Application (Citizen)



<https://shorturl.at/oxBGJ>

Admin Portal-

<https://admin.ph.orangebd.com>

Citizen Portal:

<https://citizen.ph.orangebd.com/>

Workflow Engine:

<https://workflow.ph.orangebd.com/>

Service Processing (Workflow)



<https://shorturl.at/tEFJK>

Admin Portal-

<https://admin.ph.orangebd.com>

Citizen Portal:

<https://citizen.ph.orangebd.com/>

Workflow Engine:

<https://workflow.ph.orangebd.com/>

Tourism (Admin)

Create 5 different kinds of Tourist Spots and Activities

Tourism (Citizen)

Create 5 different Tourist Attraction Booking

Tourism (Citizen)

1. Happy Path (Proceed Only until Approved)
2. Sad Path (Reject)
3. Mix Path (Proceed - Return - Proceed - Approved)

Tourism Desk Information

<https://bit.ly/DeskInfo>

Desks	Full Name / Email / Phone Number
LGU Admin	
Tourism Information Officer	
Municipal Treasurer	



2. All Vehicle Operator's Permit

Feedback

Citizen Portal

- Geo information needs to be provided again when editing a draft form.
- Multiple files uploading facility from file manager.
- LGU Logo mismatch in the certificate

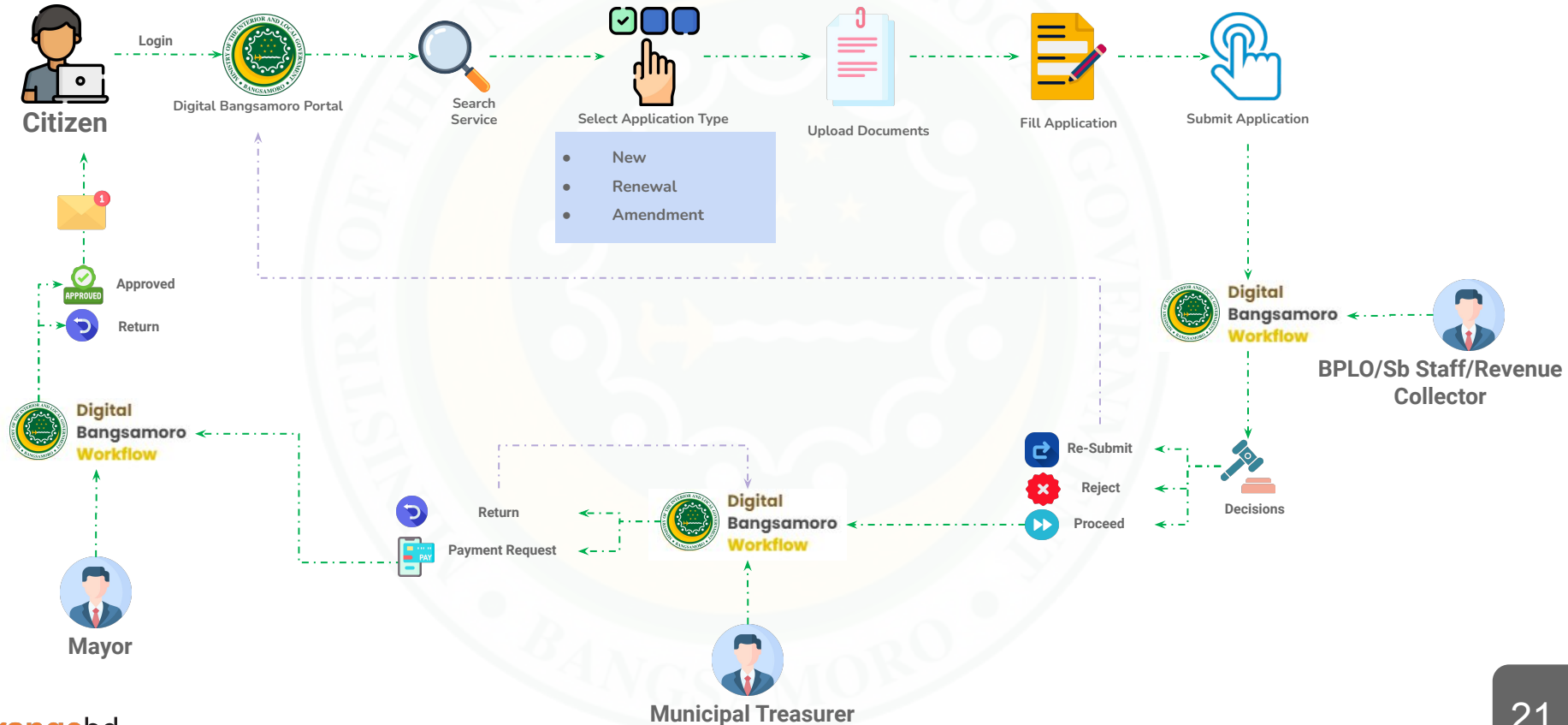
Duplication Check Based on

- For New type Application “Plate No.” for All land based vehicle
- For New type Application “Serial No” for Boats
- “Brand of Motor” for Boats (Dropdown & Others)
- [New Field](#) (Serial No.)
- In QR code Registration No (for Boats Only)
- In QR code Plate No, Franchise No (for land Only)

Workflow

- **Employee Profile:** Email, Mobile number can be edited
- **Applications:** Filtering Issue
- **Notification:** Email, SMS notification issue
- **QR Code:** add information “If you have any query, please contact _____”

Service Flow Diagram



Certificate of AVOP

 **Republic of Philippines**
AUTONOMOUS REGION IN MUSLIM MINDANAO
Province of Lanao Del Sur
Municipality of Butig
-o0o-
OFFICE OF THE LGU 

CERTIFICATE FOR AMENDMENT OF MOTORIZED VEHICLE OPERATOR'S PERMIT

Issue Date : 19 July 2023 Application Control No. : 20230001

Name of Operator : Manzarul Islam Rana
Address : Dhaka, Bangladesh,
Contact No : 1795914141
Type of Vehicle : 5
Seating Capacity : 33

Boat Specifics :
Home Port : Home Port-1 Brand of Motor : 43
Name of Fishing Vessel : Fishing Vessel-1 Capacity : 42
Amendment Type : 1

Remarks :

Approved By : _____ Processed By : _____


ATTY. DIMNATANG BL. PANSAR
Mayor


Mr. Bijoy Hasan
SB Staff

User Credentials

Citizen Portal- <https://citizen.ph.orangebd.com>

Workflow engine- <https://workflow.ph.orangebd.com>

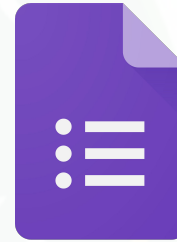
Office Name	Responsible Officer	Designation	User ID	Password
LGU Butig	User 1	SB Staff	but ig.staff1@gmail.com	superadmin
	Sultan Mesug Palawan	Municipal Treasurer	sultanmesugpalawan@gmail.com	superadmin
	Atty. Dimnatang BL Pansar	Mayor	dimnatang_pansar@yahoo.com	superadmin
LGU Piagapo	User 1	SB Staff	piagapo.staff1@gmail.com	superadmin
	Adela A. Abdullah-Bato	Municipal Treasurer	superadmin	superadmin
	Engr. Ali L. Sumandar	Mayor	lcepiagapo@gmail.com	superadmin

Service Application (Citizen)



<https://shorturl.at/>

Service Processing (Workflow)



<https://shorturl.at/>

Citizen Portal:

<https://citizen.ph.orangebd.com/>

Workflow Engine:

<https://workflow.ph.orangebd.com/>



3. Zoning Clearance

Feedback

Service

- Application types
 - Building (Owners/Lease)
 - Land Titling
 - Business

Service Form

- **Question 1:** Does the Project need to Submit/ Present the Locational clearance/ certificate of zoning compliance MHSD (Ministry of Human Settlement and Development) or Similar offices?

Note: Second Question will be Removed

Feedback

Types	Required	Optional
Building (Owners/Lease)	1. Barangay Clearance 2. Cedula 3. Tax Declaration 4. DED (Detailed Engineering Design: Building plan, vicinity map, site development) 5. Bill of materials 6. Lot Title/Approved survey Plan [Only Optional for Lanao Del Sur]	Required for agricultural land only • Conversion of land from MAFAR/Locational clearance Required for land lease • Special Power of Attorney (SPA) • Contract of Lease Required for Environmentally critical Projects • Environmental Compliance Certificate (ECC) • Barangay Resolution for no complainant
Land Titling	1. Cedula 2. Barangay Clearance 3. Tax Declaration CTC 4. Vicinity Map	

Form - Building

Step-1

1. Type of Applicant (individual, Business, or Organization)*
 - a. Business/Organization Name.*
 - b. Business /Organization Address.*
2. Authorization representative (Check Box)

Step-2

1. Tax Declaration No./Cadastral no
2. Project Type (Residential, Industrial and Others)*
3. Project Nature*
4. Project Location*
5. Project Area (In Square Meters) Lot No*, Building/Improvement *
6. Right over land*
7. Project Tenure*
8. Existing use of Land
9. Project Cost (In words, Number only*)

Feedback for Workflow

1. Decision for Payment Request - Should not be able to close without entering the amount
2. The Geo fields for the application form - Did not retain the values on Edit
3. Text should indicate that the reason for Return is in the View Status (Reword message)
4. In Progress is only triggered when there is a new decision not when it is read. (update on scripts)
5. Payment Resubmit should have a note to the citizen. Currently there is no text field for the Note to Citizen,
6. Inspection – The status of the Inspection is still available even though the current status is Inspection

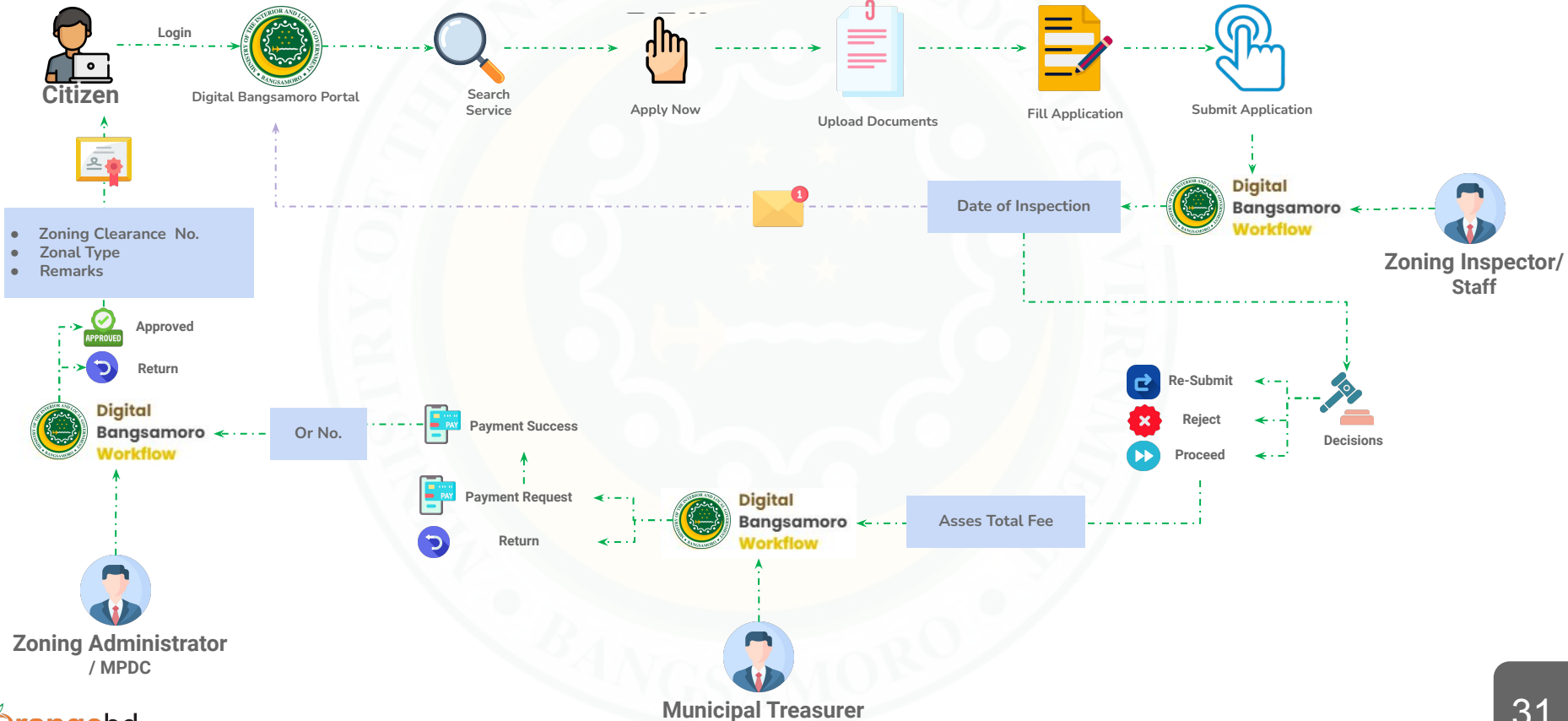
Zoning Clearance

THIS IS TO CERTIFY that the land **{owned/leased}** by **{Applicant Name}** with **{Tax Declaration No. / Cadastral No}** with an area of **{Project Area}** square meters, located at **{Project Address}**, and upon verification, is classified as **{Zone Type}**.

This certification is issued for whatever legal purpose/s it may serve him/her best.

Issued this 29th day of September, 2023 at **{Municipality Address}**

Zoning Clearance Flow Diagram



Certificate of Zoning Clearance



User Credentials

Citizen Portal- <https://citizen.ph.orangebd.com>

Workflow engine- <https://workflow.ph.orangebd.com>

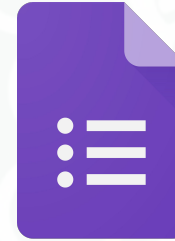
Office Name	Responsible Officer	Designation	User ID	Password
LGU Butig	User 1	Zoning Inspector	butig.zi@gmail.com	superadmin
	Sultan Mesug Palawan	Municipal Treasurer	sultanmesugpalawan@gmail.com	superadmin
	User 2	Zoning Administrator	butig.za@gmail.com	superadmin
LGU Piagapo	User 1	Zoning Inspector	piagapo.zi@gmail.com	superadmin
	Adela A. Abdullah-Bato	Municipal Treasurer	treasurer.piagapoLDS@gmail.com	superadmin
	User 2	Zoning Administrator	piagapo.za@gmail.com	superadmin

Service Application (Citizen)



<https://shorturl.at/>

Service Processing (Workflow)



<https://shorturl.at/>

Citizen Portal:

<https://citizen.ph.orangebd.com/>

Workflow Engine:

<https://workflow.ph.orangebd.com/>

4. Building Permit

Feedback [Attachment] - New

Required

1. Building plan, specification and forms signed & sealed by corresponding engineers
2. Bill of materials (Signed & Dry sealed by Engineer)
3. Zoning clearance
4. Transfer certificate of title/Original certificate of Title (OCT)/Notarized Certification of ownership (Minimum 5 sets)
5. Tax declaration of the owner of the lot
6. Tax clearance of real property/Tax receipt
7. Barangay clearance
8. PRC ID of the architect/civil engineer
9. PTR No. of the architect/civil engineer
10. CTC of the owner
11. Valid ID of the owner
12. Ancillary permits (sanitary, plumbing, electrical, mechanical, electronic, structural)
- 13. Fire and Safety Clearance**

Optional

- Contract of lease
- ~~Deed of absolute sale~~
*Deed of Conveyance/
Deed of sale/Donation/
Affidavit of adjudication/
Extra-judicial settlement
of estate*
- Affidavit of consent

Feedback [Attachment] - Renewal

Required

1. Ancillary permits (sanitary, plumbing, electrical, mechanical, electronic, structural)
2. **Fire and Safety Clearance**

Optional

- Contract of lease
- ~~Deed of absolute sale~~
Deed of Conveyance/
Deed of sale/Donation/
Affidavit of
adjudication/
Extra-judicial
settlement of estate
- Affidavit of consent

Feedback [Attachment] - Amendatory

Required

1. Ancillary permits (sanitary, plumbing, electrical, mechanical, electronic, structural)
2. **Fire and Safety Clearance**

Optional

- Contract of lease
- ~~Deed of absolute sale~~
*Deed of Conveyance/
Deed of sale/Donation/
Affidavit of
adjudication/
Extra-judicial
settlement of estate*
- Affidavit of consent

- **Type of ownership**
 1. Sole Proprietorship
 2. Partnership
 3. Corporation
 4. Cooperatives
 5. Association
 6. Government
- **PRC No:** Input is date
- **Validity:** was able to input alphabets (should be numbers only) [iPhones Only]

Feedback [Form] - New



Required

1. OWNER/APPLICANT & Property Address
 - a. Region to Barangay
2. TIN (9-12 Digits Max) 000012345678
3. PRC No. will be Alpha Numeric Field*
4. PTR No* & TIN*
5. Architect/Engineer Name*
6. Notary Section will have check box for Consent*

Optional

Applicant Address & Property location

- House No. & Street

Note: In Request Process Guide Will have the Ancillary permits Link

Feedback [Form] - Amendatory

Required

1. OWNER/APPLICANT & Property Address
 - a. Region to Barangay
2. TIN (9-12 Digits Max) 000012345678
3. PRC No. will be Alpha Numeric Field*
4. PTR No* & TIN*
5. Architect/Engineer Name*
6. Notary Section will have check box for Consent*

**Note: If the User Has applied for New in the System then
For Renewal Application fields will auto Populated**

Optional

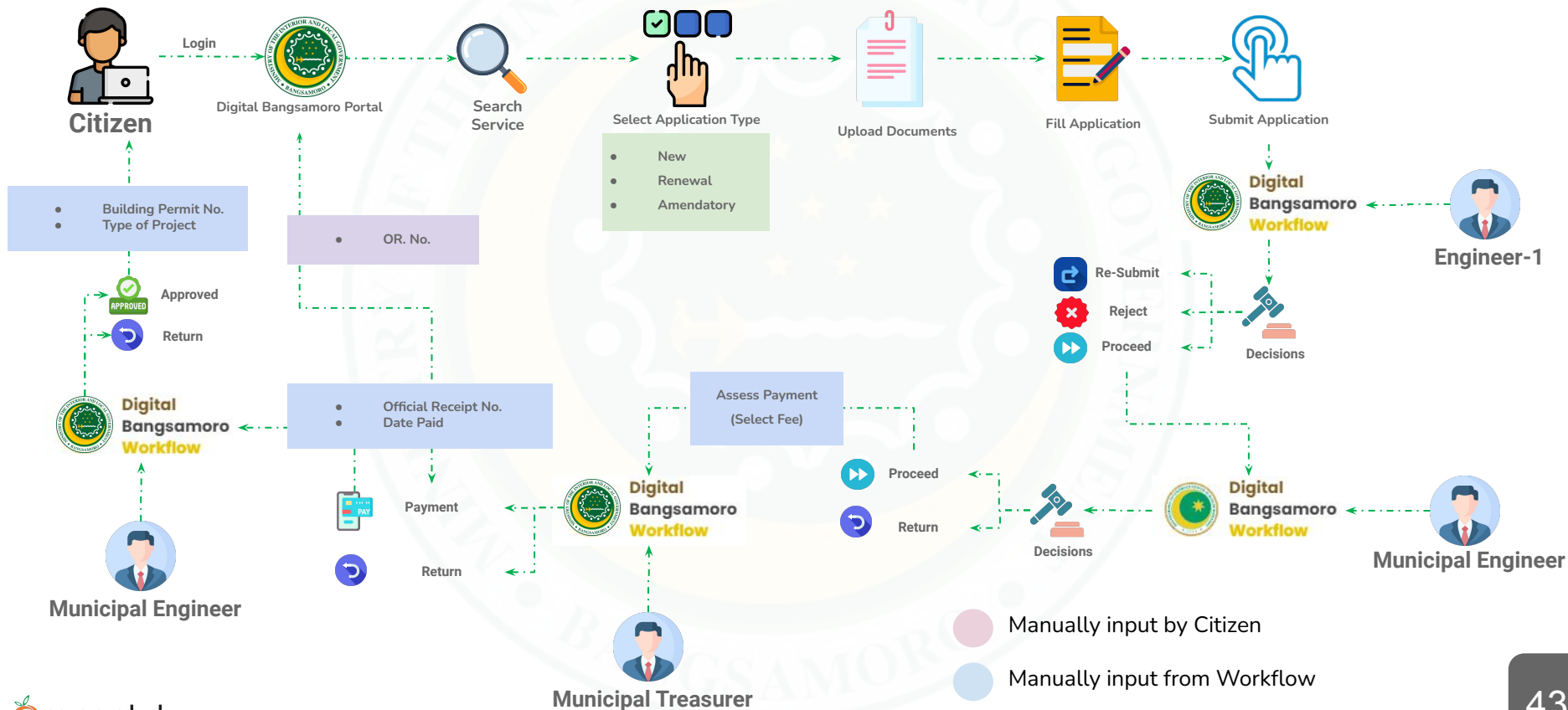
- Applicant Address & Property location
- House No. & Street

**Note: In Request Process Guide Will have
the Ancillary permits Link**

Feedback [Workflow]

1. [Desk 1] Able to see the Decision Options even though they have already forwarded the application
2. [Desk 3] Decisions will be approved and return
3. OR No. & Date Will be Inputted Automatically by Municipal Treasurer
4. OR. No. might be Different From each fee
5. Building Permit No will be inputted by Municipal Engineers

Service Flow Diagram



Certificate of Building Permit



Republic of the Philippines
Municipality of Butig
Province of Lanao Del Sur
OFFICE OF LGU
APPLICATION FOR BUILDING PERMIT

☒ New ☐ RENEWAL ☐ AMENDATORY

APPLICATION NO. **2023090117** AREA NO. **11111111**

BOX 1 (TO BE ACCOMPLISHED IN PRINT BY THE APPLICANT)

OWNER/APPLICANT LAST NAME FIRST NAME MI. TIN
Rana Manzanul Islam 764364

FOR CONSTRUCTION OWNED FORM OF OWNERSHIP USE OR CHARACTER OF OCCUPANCY
Test owned by an Enterprise Sole proprietorship Group F: INDUSTRIAL

ADDRESS NO. STREET BARANGAY CITY/MUNICIPALITY ZIP CODE TELEPHONE NO.
H-171 Lane-2 Diabayan Bacoed-Kalawai 1230 01795914141

LOCATION PF CONSTRUCTION LOT NO. 1234 BLK NO. 4321 TCT NO. 2434 TAX DEC NO. 46456

STREET LANE-2 BARANGAY BUTIG PROPER CITY/MUNICIPALITY OF BUTIG

SCOPE OF WORK
☒ NEW CONSTRUCTION ☐ RENOVATION ☐ OTHERS (Specify) _____
☐ ERECTION ☐ REPAIR

USE OR CHARACTER OF OCCUPANCY
☐ GROUP A: RESIDENTIAL DWELLINGS ☒ GROUP F: INDUSTRIAL ☐ OTHERS (Specify) _____
☐ GROUP B: RESIDENTIAL HOTEL, APARTMENT ☐ GROUP G: INDUSTRIAL STORAGE AND HAZARDOUS _____
☐ GROUP C: EDUCATIONAL, RECREATIONAL ☐ GROUP H: RECREATIONAL, ASSEMBLY OCCUPANT LOAD LESS THAN 1000 _____
☐ GROUP D: INSTITUTIONAL ☐ GROUP I: RECREATIONAL, ASSEMBLY OCCUPANT LOAD 1000 OR MORE _____
☐ GROUP E: BUSINESS AND MERCANTILE ☐ GROUP J: AGRICULTURAL ACCESSORY _____

OCCUPANCY CLASSIFIED: GROUP F: INDUSTRIAL TOTAL ESTIMATED COST: 399

NUMBER OF UNITS: 50 PROPOSED DATE OF CONSTRUCTION: 20 SEPTEMBER 2023

TOTAL FLOOR AREA: 300 SQUARE METERS EXPECTE DATE OF COMPLETION: 20 SEPTEMBER 2023

BOX 2
FULL-TIME INSPECTOR AND SUPERVISOR OF CONSTRUCTION WORKS (REPRESENT THE OWNER)

MR. ENGINEER Date: PRC No. 20 September 2023 Validity 20
ARCHITECT OR CIVIL ENGINEER PTR No. 45346 Date issued 20 September 2023
(Signed and Sealed Over Printed Name) Issued at 20 September 2023 TIN 45768

BOX 3
BUILDING OWNER **WITH MY CONSENT, LOT OWNER**
MANZANUL ISLAM RANA Date: 20 SEPTEMBER 2023 MR. LOT OWNER Date: 20 SEPTEMBER 2023
(Signature Over Printed Name) (Signature Over Printed Name)

Address **Address**
CTC No. Date Issued Place Issued CTC No. Date Issued Place Issued
5466 20 September 2023 Butig 34656 20 September 2023 Butig

BOX 6
REPUBLIC OF THE PHILIPPINES
CITY/MUNICIPALITY OF _____

BEFORE ME, at the City/Municipality of _____ on _____
personally appeared the following:

APPLICANT CTC No. Date Issued Place Issued
LICENSED ARCHITECT OR CIVIL ENGINEER CTC No. Date Issued Place Issued
(Signed and Sealed Over Printed Name)

whose signatures appear herein above, known to me to be the same persons who execute this standard prescribed form and acknowledged to me that the same is their free and voluntary act and deed.

WITNESS MY HAND AND SEAL, on the date an place above written.

Doc. No. _____
page No. _____
Book No. _____
Series No. _____

NOTARY PUBLIC (until December _____)

BOX 4 (TO BE ACCOMPLISHED BY THE PROCESSING AND EVALUATION DIVISION)

ASSESSED FEES	ASSESSED BY	AMOUNT DUE	DATE PAID	O.R. NUMBER	NSO
Filing Fee	Mr. Manzanul	200.00	20-09-2023	5346	NSO-1
Processing Fee	Mr. Manzanul	100.00			
Location/Zoning of Land Use	Mr. Manzanul	300.00	20-09-2023	4564564	NSO-2
Line and Grade (Geodetic)	Mr. Manzanul	100.00			
Fencing	Mr. Manzanul	100.00	20-09-2023	45644	NSO-3
Architectural	Mr. Manzanul	100.00			
Civil/Structural	Mr. Manzanul	140.00		34454	NSO-4
Electrical	Mr. Manzanul	100.00			
Mechanical	Mr. Manzanul	100.00	20-09-2023	54656	NSO-5
Sanitary	Mr. Manzanul	110.00		345435	NSO-6
Planning	Mr. Manzanul	100.00			
Electronics	Mr. Manzanul	50.00			
Interior	Mr. Manzanul	200.00			
One Half (1/2) of Fire Service Fund	Mr. Manzanul	150.00			
Total		1,850.00			

BOX 7 (TO BE ACCOMPLISHED BY THE BUILDING OFFICIAL)

BUILDING PERMIT NO. **BUILDING PERMIT** **OFFICIAL RECEIPT NO.**

DATE ISSUED **DATE ISSUED**

M M D D Y Y **M M D D Y Y**

Permit is issued to **MANZANUL ISLAM RANA** for the proposed **NEW**

under **Group F** located at Lot No. **1234** Block No. **4321** OCT/CTC No. **34564**

(Use or Character of Occupancy) (Type of Project)

to **LANE-2** Street, Barangay **BUTIG PROPER** City/Municipality of **BUTIG** subject

to the following:

- That under Article 1723 of the Civil Code of the Philippines, the engineer or architect who drew up the plans and specifications for a building/structure is liable for damages if within fifteen (15) years from the completion of the building/structure, the same should collapse due to defect in the plans or specifications or defects in the ground. The engineer or architect who supervises the construction shall be solidarily liable with the contractor should the edifice collapse due to defect in the construction or the use of inferior materials.
- This permit shall be accompanied by the various applicable ancillary and accessory permits, plans and specifications signed and sealed by the corresponding design professionals who shall be responsible for the comprehensive and correctness of the plans in compliance to the Code and its IRR and to all applicable referral codes and professional regulatory laws.
- That the proposed construction/extension/alteration/enlargement/conversion/repair/maintenance/renovation, etc. shall be conform to the provisions of the National Building Code and its IRR.
- a. That prior to commencement of the proposed projects and construction an actual relocation survey shall be conducted by a duly licensed Geodetic Engineer.
- b. That before commencing the excavation the person making or causing the excavation to be made shall verify in writing the owner of adjoining property not less than ten (10) days before such excavation is to be made an show how the adjoining property should be protected.
- c. That no person shall use or occupy a street, alley or public sidewalk for the performance of work covered by a building permit.
- d. That no person shall perform any work on any building or structure adjacent to a public way in general use for pedestrian travel, unless the pedestrians are protected.
- e. That the supervising Architect/Civil Engineer shall keep at the jobsite at all times a logbook of daily construction including tools conducted, weather condition and other pertinent data are to be recorded, same shall be made available for scrutiny and comments by the OBO representative during the conduct of his/her inspection pursuant to Section 187 of the National Building Code.
- f. That upon completion of the construction, the said licensed supervising Architect/Civil Engineer shall submit to the Building Official duly signed and sealed logbook, as-built plans and other documents and shall also prepare an submit a Certificate of Completion of the project stating that the construction of the building/structure conforms to the provision of the Code, its IRR as well as the plans and specifications.
- g. All such changes, modifications and alterations shall likewise be submitted to the Building Official and the subsequent amendatory permit therefor issued before any work on said changes, modifications and alterations shall be started. The as-built plans and specifications may be just an orderly and comprehensive completion of all documents which include the originally submitted plans and specifications of all amendments thereto as actually built or they may be an entirely new set of plans and specifications accurately describing and/or reflecting therein the building as actually built.
- h. That no building/structure shall be used until the Building Official has issued a Certificate of Occupancy therefor as provide in the Code. However, a partial Certificate of Occupancy may be issued for the Use/Occupancy of a portion or portions of a building/structure prior to the completion of the entire building/structure.
- i. That this permit shall not serve as an exemption from securing written clearances from various government authorities exercising regulatory function affecting building/structures.
- j. When the construction is undertaken by contract, the work shall be done by a duly licensed and registered contractor pursuant to the provisions of the Contractor's License Law.
- k. The Owner/Permittee shall submit a duly accomplished prescriptive "Notice of Construction" to the Office of the Building Official prior to any construction activity.
- l. The Owner/Permittee shall put a Building Permit sign which complies with the prescribed dimensions an information, which shall remain posted on the construction site for the duration of the construction.

PERMIT ISSUED BY: **BUILDING OFFICIAL**
(Signature Over Printed Name)
Date _____

NOTE: THIS PERMIT MAY BE CANCELLED OR REVOKED PURSUANT TO SECTIONS 184 AND 186 OF THE "NATIONAL BUILDING CODE"

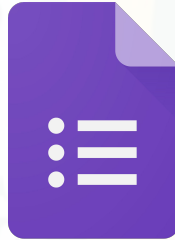
User Credentials

Citizen Portal- <https://citizen.ph.orangebd.com>

Workflow engine- <https://workflow.ph.orangebd.com>

Office Name	Responsible Officer	Designation	User ID	Password
LGU Butig	User 1	Engineer 1	butig.engineer1@gmail.com	superadmin
	Sultan Mesug Palawan	Municipal Treasurer	sultanmesugpalawan@gmail.com	superadmin
	User 2	Municipal Engineer	butig.municipalengineer@gmail.com	superadmin
LGU Piagapo	User 1	Engineer 1	aranya@orangebd.com	superadmin
	Adela A. Abdullah-Bato	Municipal Treasurer	treasurer.piagapoLDS@gmail.com	superadmin
	User 2	Municipal Engineer	pushnotificationaranya@gmail.com	superadmin

Service Application (Citizen)



<https://shorturl.at/>

Service Processing (Workflow)



<https://shorturl.at/>

Citizen Portal:

<https://citizen.ph.orangebd.com/>

Workflow Engine:

<https://workflow.ph.orangebd.com/>



Thank you